

Council Tax Reduction Scheme 2020

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This report was generated on 03/10/19. Overall 68 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

## How are you answering this survey?



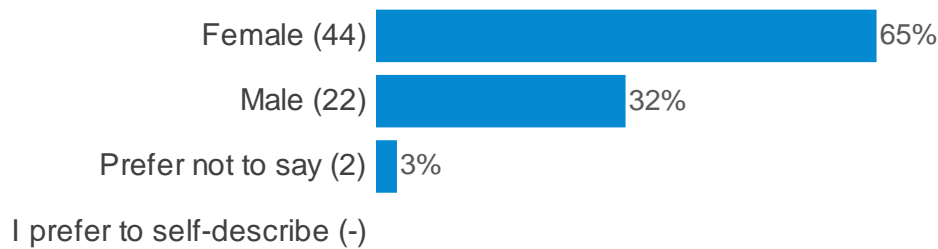
## If you represent an organisation can you say which?

- Wiltshire Council
- White Horse Housing Association

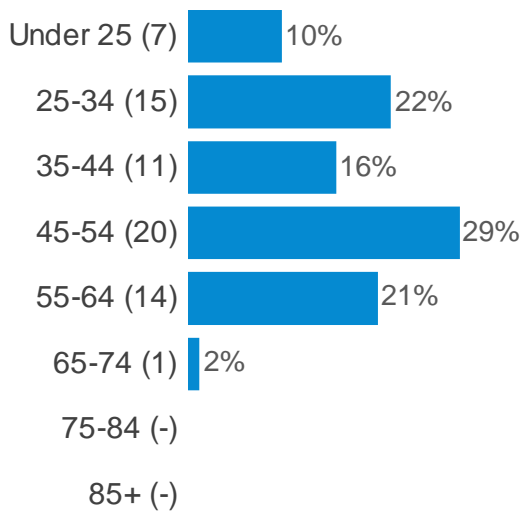
## If you are an interested party can you say how?

- Benefit Professional

## What is your gender?



### What is your age range?



### Do you consider yourself to be disabled in any way?



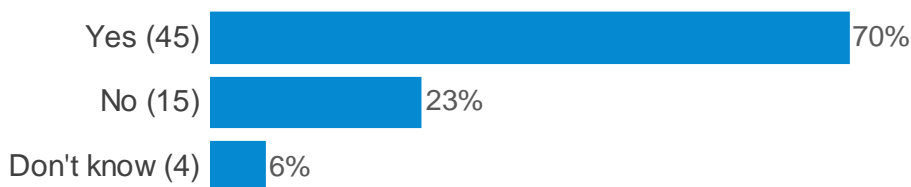
### Do you receive any benefits as a result of your disability?



### If yes, can you tell us the name of the benefit?

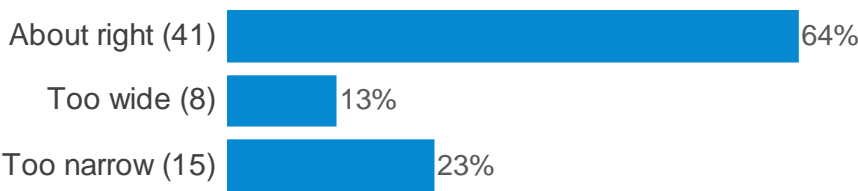
PIP

### Do you agree with the proposal to simplify Council Tax Reduction by moving to a fixed 'income band' scheme?

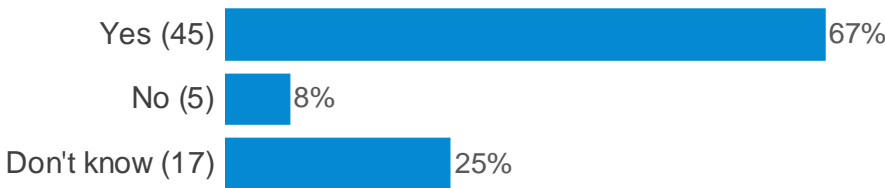


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**Do you believe that the income bands are:**



**We propose to replace this mixture of varying disregards with one of £50 per week to further simplify the system, and also to make the system fairer to everyone. Do you agree with this proposal?**



**We want to support those who care for others and want to disregard some of this allowance as we do in other schemes. Do you agree with this proposal?**



**Is there anything you would like to say about our proposals? (max. 500 characters)**

I like it.

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Please do not make the poor any poorer, it's hard enough to live on the small amount as it is.

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I am not receiving benefits myself however I think anything to help people out who are currently in the UC system is greatly needed.

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I think you should make it fairer for working parents. working parents are penalised by the council. where as people that choose not to work get sufficient hand outs making them better off than workeres!!!! its disgusting!!!

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We are a couple with a child on Universal Credit who would be worse off from this proposal. Currently we get about £25 a month Council Tax reduction, but even with a £50 income disregard, we would come in just above the £435 weekly income cut off. This proposal therefore represents a cut in welfare benefits for our family and will affect our standard of living. Not be a great amount, admittedly, but would have to go without something when things are already tight. Please reduce the upper limits

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I think this is a much better idea for everyone. I currently receive the council tax reduction as a single parent. When i first moved into my own property i received numerous bills as my finances were changing constantly due to moving to universal credit from tax credits (adding on the child element and the housing costs). I have had bills that show i need to pay £4 a week up to my most recent bill of £80+ a month. My income has barely changed since moving in and the constant flow of bills was v

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**Is there anything you would like to say about our proposals? (max. 500 characters)**

This sounds like a more sensible way forward with less bureaucracy, less cost to the Council and less hardship to people who may be struggling. Well done for considering Carers too who are often overlooked but under huge pressures when caring for others.

Any proposal which simplified the process is needed. I personally am in receipt of universal credit as a working single parent and my CTR changed every month which affected my monthly amount due to the council. this has meant direct debits have not been taken and therefore left me in a continued spiralling debt in my council tax bill. It's fristrating and upsetting.

This is hardly a consultation. Where is the in depth information regarding the way in which the cases and awards will be verified, is it for UC customers only. and how many staff are you expecting to be able to loose.

What you have done by this is making it easier and more appealing for people to not work. Calling it a council tax reduction 'award' makes it sound like a positive thing. This should be a last resort for everyone. But because its so easy to not work and still earn the same why should we, the tax payer have to pay for someone to get a reduction. There needs to be much stricter rules on claiming benefits! So why don't you focus on getting people off benefits not on how to make their more comfortab

**MAKE CARERS DISREGARD SAME AS WORKING CUSTOMERS £50**

This proposal disadvantages those who work hard and do not claim benefits

I think the bans should be £75 or £100. £50 seems very small as it might only be one extra day's work which means it could still be re-assessed monthly due to the variance of working days each month (ranges between 20 and 23 days usually)

It's great to see the council supporting Carers. I think the whole proposal from an administration point of view makes much more sense

The proposal isn't clear what is meant by disregarding the allowance, So I am unable to partake in this survey, although I really would have liked to have a say.

People that have adopted children that would otherwise remain in the care system and therefore would be funded by the authority should be entitled to a 25% reduction in Council Tax.

this looks like a very sensible approach to a difficult problelm

Get rid of council tax all together and everyone will be happy! Just give people a set figure you will pay them. If they work and they earn that amount you give them nothing. If they work and don't earn the amount you pay the difference. You can't make it fairer than that. Stop giving handouts to low life's that do nothing for society.

Would like to see more disregarded - what is the point giving it with one hand and taking it away with another. Carers deserve every penny they can get and are saving the country millions.

The amount of council tax charged is far too high for almost every household regardless of whether or not they are on benefits. When most of the roads are in a complete state, local police stations are gone and bins being emptied is variable it is an appalling service for the extortionate amount of money taken from our wages.

If the income bands include housing costs then they are far too low for our universal credit clients. For example, a person on single person rate of £73.34 UC would be pushed up in to band 4 if housing costs are included because they would have £120 potentially in housing costs and this would put their weekly income at £193.34. It is likely that under the current scheme they are paying 20% council tax but under the new scheme they would end up paying 65%. This is just too extreme a rise for them

the proposed bands are too narrow , if you work one extra day in the month ( bank holidays , etc ) you could move up a band negating the benefit from the extra work , thus de-incentivising work .

If this proposal goes through my family (two adults and one child) will see a cut in our council tax reduction from £198 a year by a half to about £97 a year. That is unfair and appears to be a cut in benefits, not just a procedural simplification. The top discount band should be 10% and not 5% in order to avoid this hardship for our family for this change.

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**Is there anything you would like to say about our proposals? (max. 500 characters)**

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My family would lose out from this scheme, yet it is being presented as just an administrative change. Have you actually looked at the affect that this proposal will have on claimants, and if so are you being honest with us because this proposal will make my family worse off by about £10 a week and whilst that does not seem like a lot of money, it makes all the difference to a family struggling on Universal Credit. We are most affected by the plan as it affects a couple wit one child and we curr

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We lost out from this plan by £200 a year. Under the current scheme we get a council tax reduction of £200. But under the new scheme, because we come just above the £435 upper income limit for a couple and one child, even after the £50 income set off a week. So for us this isnt just a change in the process, its a cut in our benefits and will make us poorer. Please either change the plan or drop it.

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A much better idea, it has been a right pain in the past as UC changes every month, my CT was being changed and each month they changed it there was no payment taken and this drove me into CT debt.